



General Terms of Business and Cancellation for Schönbrunn Christmas Market Packages

These terms apply for all MTS Wien GmbH package vouchers

- The vouchers may be redeemed at the twelve food stands from 20 November to 26 December 2010 and from 28 December 2010 to 2 January 2011.
- All voucher entitlements (food and drinks) must be obtained at a single stand and cannot be shared between several stands.
- Vouchers can be sent against payment in advance or may be ordered at short notice and collected from the MTS Wien GmbH office against payment in cash.

Advance payment: On receipt of the order an invoice will be sent by e-mail. The invoice amount is to be transferred to the MTS Wien GmbH account. On receipt of payment the vouchers will be sent by mail within five workdays. Other types of shipping, e.g. registered letter, courier services, must be paid by the customer.

- Ordered package vouchers may be cancelled free of charge within three days, after which MTS Wien GmbH reserves the right to charge a cancellation fee of 5 per cent of the gross invoice amount.
- One free voucher will be issued for every twenty vouchers paid for.

Company/customer events

- Christmas Market mugs must be used exclusively.
- Posters, signs, pennants, etc., may not be set up or displayed in the Ehrenhof.